

Opening for Patient Advocate

Join New England's Leader in Community-Based Cancer Care

Requirements:

- Full Time Position
- Spanish speaking and writing strongly preferred
- Must be willing to travel to all CHO locations when necessary
- Must be willing to accompany patients to Social Security Offices as needed
- Ability to stay organized even under constant interruption
- Effectively communicate:
 - With Patients and Family Members by listening and asking investigative questions
 - With Management, Physicians and Nursing Staff at each site to meet the needs of our patients
- Willingness to learn new programs, laws, etc.
- Ability to educate our patients on new programs that will be available to them as well as open enrollment periods
- Patience and courtesy under stressful conditions
- Ability to “think on your feet”

Description:

Care for the “whole patient.” Assist patients, and when necessary, the patient’s immediate family members with obtaining Health Care Coverage.

Screen patients for, monitor the progress of, and follow up on all pending applications including but not limited to:

- MassHealth with Disability Supplements
- Medigap Programs
- Patient Assistance Programs (Pharmacy)
- Prescription Advantage
- Free Care at Hospitals
- Social Security Disability
- Transitional Assistance Programs
- Transportation
- Medical Security Plan for (unemployed persons)
- Premium Assistance Program/ Cobra Coverage

Resolve Insurance and Billing Issues

Speak on behalf of our patients to resolve problems with State Programs, Insurance Companies, Pharmaceutical Companies, Social Security Administration, Prescription Drug Programs, Prescription Advantage, Hospitals, etc.

Travel to MassHealth Meetings and be willing to become certified as a SHINE Counselor with the Department of Elder Affairs.

Other duties as assigned / Please submit your email your resume to Connie Bithell – cbithell@chomed.com



AN AFFILIATE OF  Beth Israel Deaconess Medical Center  A teaching hospital of Harvard Medical School

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